Better hospital services. One accountable partner.

Procurement expertise. Operational responsibility.
Digital visibility across your service.

WHAT WE BRING TOGETHER

Procurement
Sourcing and supplier terms

Equipment
Provision and maintenance

Supplies
Consumables and devices

Logistics
Stock and distribution

Service partners
Coordinated delivery

One managed service.

Agreed scope.
Clear responsibilities.
Ongoing performance review.

Managed services / Procurement / Advisory

Choose the support your service needs.

Three ways to work with Promedex, shaped around your organisation's priorities.

01 Managed services

Bring suppliers and service delivery together.

Equipment, consumables, maintenance and supporting services within an agreed contract. Clear operational responsibilities, escalation and performance review.

02 Procurement & group purchasing

Find value. Make better buying easier.

Spend analysis, price benchmarking, sourcing and commercial negotiation. Support for contract coverage, catalogue adoption and supplier coordination.

03 Advisory & analytics

Turn a clearer baseline into a practical plan.

Review data, contracts and processes. Prioritise opportunities, build the case for change and connect recommendations to implementation.

DIGITAL VISIBILITY THROUGHOUT

Sourcing → Purchasing → Stock → Traceability → Contracts

Elcom-enabled capabilities are configured around the agreed service and integration requirements.

A practical route from baseline to delivery.

Define the need, agree the responsibilities and keep progress visible.

01

Understand

Review the service, data, contracts and current operational pressures.

Focus: A shared starting point

02

Design

Agree scope, responsibilities, service measures and a practical commercial model.

Focus: A defined service and delivery plan

03

Mobilise

Coordinate suppliers, people, processes and the information needed for transition.

Focus: A structured route into operation

04

Operate

Manage the agreed service with clear day-to-day ownership and escalation routes.

Focus: Coordinated delivery and reporting

05

Improve

Use service reviews and operational insight to prioritise the next improvements.

Focus: An ongoing programme of action

Clear scope. Clear ownership. Shared visibility.

Let's talk about your next priority.

Whether you are reviewing a hospital service, improving purchasing or planning operational change, a focused first conversation is a useful place to start.

info@promedex.co.uk →

Make the first conversation useful.

Service & sites
Where you need support.

Current arrangements
How you buy or operate today.

The challenge
What you need to improve.

Success measures
What a useful outcome looks like.

Timescale
When you are aiming to act.

Key stakeholders
Who needs to be involved.

An engagement can begin with a focused review and develop into a broader procurement or managed service programme where appropriate.

Service information: promedex.co.uk/managed-services · procurement · advisory · digital
November 2026. The scope and measures for each engagement are agreed with the customer.